TRACKWISE®
RECALL
MANAGEMENT

Empower Your Recall Strategy: Drive Efficiency, Compliance, and Patient Safety

In the Life Sciences manufacturing industry, the successful management of product recalls presents unique and critical challenges. Faced with stringent regulatory requirements, manufacturers must navigate complex compliance landscapes while ensuring patient safety remains paramount. Ineffective communication, lack of real-time visibility, fragmented data silos, and inadequate response protocols can hinder timely actions when a recall is needed.

TrackWise Recall Management is an end-to-end solution that enables companies to manage processes related to product recalls, withdrawals or corrections due to manufacturing defects. The solution contains distinct decision and execution modules that can be utilized independently, providing flexibility based on specific needs. It offers robust decision support and impact assessments, along with automated tools that initiate, document, track, report, and communicate recalls with critical stakeholders. This includes initiation, batch identification, notification preparation and sending, tracking, regulatory reporting and more.

TrackWise Recall Management helps organizations reduce patient and organizational impact by providing a modern, digital solution that seamlessly integrates with multiple systems of record.
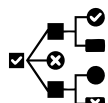
FEATURES

Detect Emerging Recall Signals
Swiftly identify potential recall signals to help minimize impact on patients and organizations.

Leverage Decision Tree Framework
Build and utilize dynamic decision trees that help to identify the scope and impact of a recall and to evaluate the outcomes for each decision, enabling swift escalation for informed actions on post-market situations.
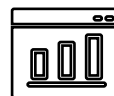
Consignee List Generation & Field Notification
Automatically generate and manage consignee lists, field notification and product reconciliation through a dedicated consignee portal, tracking communication to ensure that all parties are informed and updated throughout the recall process.

Effectiveness Monitoring
Leverage AI-enhanced decision support tracking and tracing to tackle obstacles in monitoring recall processes more effectively, to better enable completeness and accuracy in key actions taken.

Regulatory Compliance & Reporting
Enhance compliance with regulatory reporting through a single, user-friendly portal. Support 21 CFR Part 11 compliance with robust audit trails and eSignatures, to support the transparency and accountability needed during the recall process.

Enterprise Integration
Connect to critical systems of record, including QMS, RIMS, CTMS, and PLM, with native connections to TrackWise® Quality.

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BENEFITS

Optimize Recall Efficiency
Streamline the recall process by enabling accelerated response times during critical incidents.

Enhance Transparency and Accuracy
Foster transparency and accuracy in recall procedures to meet regulatory expectations and sustain stakeholder trust.

Improved Collaboration and Communication
Support effective collaboration among stakeholders throughout the recall process by automatically generating and managing consignee lists and notifications.

EXPERIENCE THE FUTURE OF RECALL MANAGEMENT

With TrackWise Recall Management, you can better identify potential product recalls and significantly improve the effectiveness and efficiency of your recall processes. Enhance decision-making, broaden scope and impact analysis, and better support regulatory compliance with our innovative, AI-driven solution that connects you with all relevant systems.

For more information
To learn more, visit
www.trackwise.com

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