

EXTERNAL FAQs

HONEYWELL FORGE CYBERSECURITY+ | CYBER INSIGHTS

1. What Is Cyber Insights?

Honeywell's Cyber Insights solution is an operational technology (OT) cybersecurity solution that is designed by Honeywell to help users manage risks by providing a comprehensive view into identified vulnerabilities and threats that may affect or are affecting the user's industrial control systems (ICS) as well as supporting their compliance requirements. The Cyber Insights solution includes subscription software installed in the OT environment, one-time deployment service, and standard technical support services during the applicable subscription period (all as more expressly provided in the Honeywell Proposal governing the purchase of the Cyber Insights solution).

2. What does Cyber Insights do?

Developed by Honeywell's experienced OT cybersecurity professionals, Cyber Insights is an on-premise solution that helps industrial organizations gain much-needed visibility into their OT cybersecurity posture. It is designed to provide a user access to near real-time and historical data on identified vulnerabilities, compliance and identified threats related to both Honeywell and non-Honeywell assets with the defined Cyber Insights scope – all in one tool. Cyber Insights was developed to help OT cybersecurity professionals “cut through the noise” by presenting only relevant cybersecurity information instead of low-value data. The solution is capable of collecting data on security events, vulnerabilities, threats and compliance using rules designed to bring focus on the information based on its criticality. Knowing the cybersecurity posture of an industrial facility at any given time is vital to reducing cyber risk. Cyber Insights can help with up-to-date information, readily accessible by the people who depend on it.

In addition, Cyber Insights is also designed to monitor assets against user-defined local policies, the industry-recognized CIS benchmarks, and NIST 800-53 requirements. Having this information available in a single tool is efficient and a time-saver for cybersecurity professionals who work to stay in compliance with their site expectations and to more easily share information requested by auditors.

3. How is Cyber Insights deployed and supported?

The Cyber Insights solution is pre-configured by Honeywell to allow for rapid on-site installation and setup by Honeywell OT cybersecurity engineers, so on-site staff can quickly leverage the valuable, curated information available through Cyber Insights to improve their site's cybersecurity posture. If desired, organizations with an appropriately protected remote connection for content transfer can forward the raw or normalized log data to an off-site security operations center (SOC) or to a managed security services provider such as Honeywell when providing Managed Security Services. Once deployed, Honeywell OT cybersecurity engineers are available through Honeywell's standard technical support for the Cyber Insight solution.

4. What makes Cyber Insights unique?

Unlike IT products that have attempted adaptation to the OT world, Cyber Insights was developed specifically for OT systems. When collecting critical information from the monitored assets, Cyber Insights is designed to carefully check the load on the system before proceeding. The in-depth correlation and analysis based on the collected data is all done by the Cyber Insights' server and not on the OT assets themselves. The rules included in the Cyber Insights solution have been configured by experienced OT cybersecurity professionals to assist customers in identifying the information they need for OT-specific threat hunting.

In addition, Cyber Insights is capable of integrating with many other Honeywell and third party security solutions already deployed at the customer's site. With Cyber Insights helping customers visualize security-related data from multiple sources all in one tool, it can be a critical resource for OT cybersecurity leads who must have easy access to important cybersecurity information to conduct investigations.

With Cyber Insights, Honeywell delivers a pre-configured solution to allow for rapid on-site installation and setup by Honeywell OT cybersecurity engineers, so on-site staff can quickly leverage the valuable, curated information available through Cyber Insights to assist them in improving their site's cybersecurity posture. Once deployed, Honeywell OT cybersecurity engineers are available to assist site personnel through Honeywell standard technical support during the applicable Cyber Insights subscription period.